DIGITAL ČAČAK

The Institute started implementing the project “First steps towards digital Čačak” developed within the ICEDA network (Increasing Civic Engagement in the Digital Agenda), and financed by European Union.

The Project “First steps towards digital Čačak” will be implemented on the territory of Serbia, with the main focus on the town of Čačak. The project aims to provide assistance in modernizing and digitalizing administration in Serbia through organizing workshops, creating guides, and developing policy recommendations for the governmental portal e-Uprava (e-Government).

The issues the project aims to tackle are present on both the national and local levels of administration. On the national level, it is noticed that a small percentage of citizens use e-Uprava services, as well as that there are many deficiencies portal has that should be addressed and overcome. On the local level, we can notice the lack of useful services available for the citizens of Čačak; such is the highly prevalent e-Vrtić (e-Kindergarten) service that is not available in Čačak at the moment, that the Institute will advocate for on the local and the national level.

During the project implementation, the Institute will organize a workshop for citizens of Čačak on how to use the e-Uprava portal. Besides the workshops, the institute will develop 12 educational videos that will be available on YouTube and a downloadable guide on how to use the e-Uprava portal and services available on our website.

Following the user’s feedback, the Institute will conduct the research and develop a policy paper for the portal’s development that will be presented to the relevant decision-makers.

The main tasks of the project are:

1) Creating 12 educational videos that will be available on YouTube and a guide on how to use the portal;

2) Workshop in Čačak – how to use e-Uprava;

3) Conducting a research, developing and presenting policy paper.

ИНСТИТУТ ЗА РАЗВОЈ И ИНОВАЦИЈЕ

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